

The aims and benefits of the scheme

To provide an independent visitor to act on behalf of care-home residents.

To support the process of resolving concerns raised by residents or relatives.

To gain the residents' confidence the volunteer will visit regularly.

To help staff to look at ways of meeting the residents' needs more effectively.

To work with care homes to provide the highest possible standard of care.



Further information

To find out more about the Care Home Visiting Scheme, or to be sent a volunteer application form, please contact the RSVP Care Home Scheme Organiser:

E-mail: office@rsvp-west.org.uk

Telephone: 0117 922 4392 or
0117 925 0505

You can also visit the RSVP website at www.rsvp-west.org.uk/carehomes

The Care Home Visiting Scheme has been developed by the Retired and Senior Volunteer Programme (RSVP). RSVP has a proven track record in running extensive volunteer programmes across the region. RSVP will provide training, support, third party personal accident insurance and ensure CRB checks are in place.

RSVP is supported in its work by the Friends of RSVP West Region, a local registered charity (No 1108785). RSVP West employs no paid staff: everyone is a volunteer, including its Regional Coordinator and Management Group.

Nationally, RSVP is a part of Community Service Volunteers (CSV). CSV is a company limited by guarantee, registered in England (No 1435877), and a registered charity (No 291222).



Care Home Visiting Scheme



Providing an independent voice for care-home residents



For volunteers

Are You . . .

- 50+
- looking for a challenge
- wanting to improve everyday life for care-home residents

Do you . . .

- have a couple of hours a week to spare
- have personal or professional experience with older people
- have experience of care, housing or health services

If so, we would like to hear from you. We are looking for volunteers for this scheme.

You should . . .

- be a good listener
- be able to see both sides of a situation
- enjoy working with older people



What is in it for you?

- A sense of real satisfaction through helping others.
- To make a real difference to the lives of care-home residents.
- An exciting role to improve the standard of care in care homes.
- A new challenge and an opportunity to meet and get to know new people.
- To be part of a vibrant volunteering community.

How will the scheme work?

Volunteers will:

- visit care homes regularly to establish good relationships with residents and staff.
- talk to any resident who asks to see them.
- agree with the resident how their concerns will be taken up.
- work closely with the manager and care-home staff for the benefit of the residents.
- be provided with continuing support, advice and assistance.



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